



ReadyRefresh.com Login/Password Reset Instructions

In order to ensure the best possible experience, all visitors to the new ReadyRefresh.com must reset their password. You can choose one of two options to complete this reset. Please follow these simple instructions:

Initial steps:

1. Please make sure your pop-up blocker is *disabled* [change settings in your browser]
2. Click **Login** at the top of the screen. A “pop-up” will appear [small screen]
3. Enter your username and password, click **Login**

If this is your first visit to our new site, a new pop-up will ask you to reset your login.

4. If you have an email address on file with us, it will display as your Username. If this email is not correct, please proceed to **step 5** below....
 - Click on “Reset Using Account Email”.
 - This will set your email as your Username, and trigger a “Reset Password” Email to your inbox *of this email* [please check your spam filter if you do not receive within minutes]
 - The email will come from passwordchange@readyrefresh.com
 - Click on “Reset Password Now” link in the email. It is valid for 30 minutes.
 - A “Reset Your Login” pop-up will appear. Follow the prompts to reset your password. Be sure to adhere to the password requirements provided.
 - Click “Confirm”. Once you see “Info Successfully Reset”, you’re done!

If you have any trouble using the Reset Using Account Email method, you can use the option “Reset Using Account Information”:

5. Click on “Reset Using Account Information” and follow the prompts:
 - In the next pop-up, please enter your Account #, Delivery Phone # and Delivery Zip. Your Account # can be found on any previous invoice. If you have convenient paperless billing, please check that email for your account #.
 - Click “Continue”. On the “Reset Your Login” pop-up, please enter a new Username. Enter a new Password twice, adhering to the password requirements provided.
 - Click “Confirm”. Once you see “Info Successfully Reset”, you’re done!

Thank you for being a valued ReadyRefresh customer!

